## TELECOMMUNICATIONS TARIFF

OF

## CIMCO COMMUNICATIONS, INC.

18 West 100 22nd Street, Suite 109 Oakbrook Terrace, Illinois 60181

# RESALE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

This Tariff contains the descriptions, regulations and rates applicable to the furnishing of telecommunications services provided by CIMCO Communications, Inc. ("CIMCO") within the State of Kentucky. This Tariff is on file with the Kentucky Public Service Commission ("Commission"). Copies may be inspected during normal business hours at the Commission's offices and at CIMCO Communications, Inc.'s principal place of business: 18 West 100 22nd Street, Suite 109, Oakbrook Terrace, Illinois 60181.

Issued: November 21, 2002

Issued By:

William A. Capraro, Jr. CIMCO Communications, Inc. 18 West 100 22nd Street, Suite 109 Oakbrook Terrace, Illinois 60181 630.691.8080

Effective Date: December 21 2002
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PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

## **CHECK SHEET**

The Title Sheet and Sheets 1 through 28 inclusive of this Tariff are effective as of the date shown at the bottom of the respective sheet(s).

SHEET	REVISION	SHEET	REVISION
1	Original	22	Original
2	Original	23	Original
3	Original	24	Original
4	Original	25	Original
5	Original	26	Original
6	Original	27	Original
7	Original	28	Original
8	Original	29	Original
9	Original		
10	Original		
11	Original		
12	Original		
13	Original		
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21	Original		

<sup>\*</sup> indicates revision

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DEC 2 1 2002

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

# TABLE OF CONTENTS

DESCRIPTI	<u>ON</u>	SHEET NUMBER
Title Sheet Check Sheet Table of Cor Carriers and Tariff Forma Application of Section	ntents Symbols t	Title 1 2 4 5
1.	Technical Terms and Abbreviations	7
2.	Rules and Regulations	9
2.1	Undertaking of the Company	9
2.2	Limitations of Service	9
2.3	Use	10
2.4	Liabilities of the Company	11
2.5	Customer Responsibilities	14
2.6	Interruption of Service	14
2.7	Restoration of Service	15
2.8	Minimum Service Period	15
2.9	Payments and Billing	15
2.10	Cancellation by Customer	17
2.11	Cancellation by Company	18
2.12	Interconnection	20
2.13	Deposits and Advance Payments	20
2.14	Taxes	20
2.15	Full Force and Effect	20

Issued: November 21, 2002

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DEC 2 1 2002

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

# TABLE OF CONTENTS, Continued

DESCRIP	<u>l'ION</u>	SHEET NUMBER
Section		
3.	Description of Service	21
3.1	Timing of Calls	21
3.2	CIMCO Communications, Inc. Telecommunicat	ions 22
	Services	
3.3	Promotions	23
4.	Rates	24
4.1.	Service Charges	24
4.2.	Individual Case Basis (ICB) Arrangements	29

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DEC 2 1 2002

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

#### **CONCURRING CARRIERS**

None

## **CONNECTING CARRIERS**

None

# OTHER PARTICIPATING CARRIERS

None

## **EXPLANATION OF SYMBOLS**

- (D) To signify deleted or discontinued rate, regulation or condition
- (I) To signify a change resulting in an increase to a Customer's bill
- (M) To signify that material has been moved from another Tariff location
- (N) To signify a **new** rate, regulation condition or sheet
- (R) To signify a change resulting in a reduction to a Customer's bill
- (T) To signify a change in **text** but no change to rate or charge

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#### TARIFF FORMAT

- A. **Sheet Numbering** Sheet numbers appear in the upper right heading of each sheet. Sheets are numbered sequentially. However, occasionally, when a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the Kentucky Public Service Commission ("Commission"). For example, the 4th revised Sheet 14 cancels the 3rd Revised Sheet 14. Because of various suspension periods, deferrals, etc. the Commission follows in its Tariff approval process, the most current sheet number on file with the Commission is not always the sheet in effect. Consult the Check Sheet for the sheet currently in effect.
- C. **Paragraph Numbering Sequence** There are nine levels of paragraph coding. Each level of code is subservient to its next higher level:
  - 2. 2.1. 2.1.1. 2.1.1.A. 2.1.1.A.1. 2.1.1.A.1.(a). 2.1.1.A.1.(a).I. 2.1.1.A.1.(a).I.(i).
- D. Check Sheets When a Tariff filing is made with the Commission, an updated Check Sheet accompanies the Tariff filing. The Check Sheet lists the sheets contained in the Tariff with a cross reference to the current revision number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some sheets). The Tariff user should refer to the latest Check Sheet to find if a particular sheet is the most current on file with the Commission.

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SECTION 9 (1)

## **APPLICATION OF TARIFF**

This tariff contains the rates applicable to the provision of specialized intrastate resale common carrier telecommunications services by CIMCO Communications between various locations within the State of Kentucky.

All services are interstate offerings. Intrastate service is an add-on service available only if the Customer subscribes to the Company's interstate offerings.

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## **SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

#### Account Code:

A numerical code, one or more of which are available to a Customer to enable identification of individual users or groups of users on an account and to allocate costs of service accordingly.

#### Called Station:

The terminating point of a call (i.e., the called number).

# Calling Card:

A card issued by Company containing such account numbers assigned to its Customer which enables the charges for calls made to be properly billed on a pre-arranged basis.

#### Commission:

Kentucky Public Service Commission

# Company:

CIMCO Communications, Inc. ("CIMCO")

#### Credit Card:

A valid bank or financial organization card, representing an account to which the costs of products and services purchased by the card holder may be charged for future payment. Such cards include those issued by VISA or MasterCard.

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## SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

#### Customer:

The person, firm, corporation or other entity which orders or uses service and is responsible for payment of charges and compliance with tariff regulation.

#### Dedicated Access:

Non-switched access between a Customer's premises and the point of presence of the Company's underlying carrier.

# Disconnect or Disconnection:

The termination of a circuit connection between the originating station and the called station or the Company's operator.

#### Subscriber:

See "Customer" definition.

#### "800" Number:

An interexchange service offered pursuant to this tariff for which the called party is assigned a unique 800-NXX-XXXX, 844-NXX-XXXX, 855-NXX-XXXX, 866-NXX-XXXX, 877-NXX-XXXX, 888-NXX-XXXX number, or any other NPA, and is billed for calls terminating at that number.

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#### **SECTION 2 - RULES AND REGULATIONS**

#### 2.1. UNDERTAKING OF THE COMPANY

- This Tariff contains the rates, terms and conditions applicable to the provision of 2.1.1. specialized resold intrastate common carrier telecommunications services by CIMCO Communications, Inc. throughout the State of Kentucky.
- 2.1.2. All services are intrastate service offerings in conjunction with interstate offerings.
- Company is a non-facilities-based provider of resold interexchange telecommunications 2.1.3. to Customers for their direct transmission and reception of voice, data, and other types of communications.
- Company resells access, switching, transport, and termination services provided by 2.1.4. interexchange carriers.
- 2.1.5. Subject to availability, the Customer may use account codes to identify the users or user groups on an account. The numerical composition of the codes shall be set by Company to assure compatibility with the Company's accounting and billing systems and to avoid the duplication of codes.
- The Company's services are provided on a monthly basis unless otherwise provided, and 2.1.6. are available twenty-four (24) hours per day, seven (7) days per week.
- 2.1.7. Request for service under this Tariff will authorize the Company to conduct a credit search on the Customer. The Company may refuse service on the basis of credit history, and to refuse further service due to late payment or nonpayment by the Customer.

#### 2.2. LIMITATIONS OF SERVICE

2.2.1. Service is offered subject to availability of the necessary facilities and/or equipment and subject to the provisions of this Tariff.

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# 2.2. LIMITATIONS OF SERVICE, Continued

- 2.2.2. The Company may disconnect service without incurring liability when necessitated by conditions beyond the Company's control or when the Customer is using the service in violation of either the provisions of this Tariff or the Commission's rules.
- 2.2.3. The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.4. The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, telephone number, process or code. All rights, titles and interests remain, at all times, solely with the Company.
- 2.2.5. Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.
- 2.2.6. The Company may refuse an application for service by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

#### 2.3. USE

- 2.3.1. Service may be used for the transmission of communications by the Customer for any lawful purpose for which the service is technically suited.
- 2.3.2. Service may not be used for any unlawful purpose or for any purpose for which any payment or other compensation is received by the Customer, except when the Customer is a duly authorized and regulated common carrier. This provision does not prohibit an arrangement between the Customer, authorized user or joint user to share the cost of service.

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# 2.3. USE, Continued

- 2.3.3. Application for service may be made verbally or in writing. The name(s) of the Customer(s) desiring to use the service must be set forth in the application for service.
- 2.3.4. The Company strictly prohibits use of the Company's services without payment or an avoidance of payment by the Customer by fraudulent means or devices including providing falsified calling card numbers or invalid calling card numbers to the Company, providing falsified or invalid credit card numbers to the Company or in any way misrepresenting the identity of the Customer.

#### 2.4. LIABILITIES OF THE COMPANY

- 2.4.1. The liability of the Company for damages arising out of mistakes, omission, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service or other facilities and not caused by the negligence of the Customer, commences upon activation of service and in no event exceeds an amount equivalent to the proportionate charge to the Customer for the period of service during which such mistakes, omissions, interruptions, delays, errors, or defects in transmission occur. For the purpose of computing such amount, a month is considered to have thirty (30) days. In no event will the Company be responsible for consequential damages for lost profits suffered by a Customer or end user as the result of interrupted or unsatisfactory service.
- 2.4.2. Company is not liable for any act or omission of any other company or companies furnishing a portion of the service.

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#### LIABILITIES OF THE COMPANY, Continued 2.4.

- 2.4.3. Company shall be indemnified and held harmless by the Customer against:
  - Claims for libel, slander, infringement of copyright or unauthorized use of any A. trademark, trade name or service mark arising out of the material, data, information or other content transmitted over Company's facilities; and
  - B. Claims for patent infringement arising from combining or connecting Company's facilities with apparatus and systems of the Customer; and
  - C. All other claims arising out of any act or omission of the Customer in connection with any service provided by Company.
- 2.4.4. The Company is not liable for any defacement of, or damage to, the equipment or premises of a Customer resulting from the furnishing of services when such defacement or damage is not the result of the Company's negligence.
- Company shall not be liable for, and the Customer indemnifies and holds harmless from, 2.4.5. any and all loss claims, demands, suits, or other action or liability whatsoever, whether suffered, made instituted or asserted by the Customer or by any other party or person, for any personal injury to, death of any person or persons, and for any loss, damage, defacement or destruction of the premises of the Customer or any other property, whether owned by the Customer or by others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of equipment or wiring provided by company where such installation, operation, failure to operate, maintenance, condition, location or use is not the direct result of Company's negligence.
- 2.4.6. No agents or employees of connecting, concurring or other participating carriers or companies shall be deemed to be agents or employees of the Company without written authorization.

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# 2.4. LIABILITIES OF THE COMPANY, Continued

- 2.4.7. The Company is not liable for any failure of performance hereunder due to causes beyond its control, including, but not limited to, unavoidable interruption in the working of its circuits or those of another common carrier; acts of nature, storms, fire, floods or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or any other governmental entity having jurisdiction over the Company or of any department, agency, commission, bureau, corporation, or other instrumentality or any one or more of such instrumentality or any one of more of such governmental entities, or of any civil or military authority; national emergencies, insurrections, riots, rebellions, wars, strikes, lockouts, work stoppages, or other labor difficulties; or notwithstanding anything in this tariff to the contrary, the unlawful acts of the Company's agents and employees.
- 2.4.8. The Company shall not be liable for damages or adjustments, refunds, or cancellation of charges unless the Customer has notified the Company, in writing, of any dispute concerning charges, or the basis of any claim for damages, after the invoice is rendered by the Company for the call giving rise to such dispute or claim, unless ordered by the Commission pursuant to Kentucky law. Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claim or demands.
- 2.4.9. The Company shall not be liable for any damages, including usage charges, that the Customer may incur as a result of the unauthorized use of its communications equipment. The unauthorized use of the Customer's communications equipment includes, but is not limited to, the placement of calls from the Customer's premises and the placement of calls through Customer-controlled or Customer-provisioned equipment that are transmitted or carried over the Company's network services without the authorization of the Customer. The Customer shall be fully liable for all such charges.

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#### 2.5. **CUSTOMER RESPONSIBILITIES**

- The Customer is responsible for the payment of all charges for services furnished to the 2.5.1. Customer and for all additional charges for calls the Customer elects to continue making.
- The Customer is responsible for compliance with applicable regulations set forth in this 2.5.2. tariff.
- The name(s) of the Customer(s) desiring to use the service must be properly verified. 2.5.3.
- The Customer is responsible for notifying the Company within fifteen (15) days of any 2.5.4. changes in its physical location or billing address.

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#### 2.6. INTERRUPTION OF SERVICE

- 2.6.1. Credit allowance for interruptions of service which are not due to Company's testing or adjusting lasting less than two (2) consecutive hours, to the negligence of the Customer, or to the failure of channels, equipment and/or communications equipment provided by the Customer, are subject to the general liability provisions set forth in Section 2.4. of this Tariff. It shall be the obligation of the Customer to notify Company of any interruptions of service. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission of the Customer, not within the Customer's control.
- 2.6.2. For purposes of credit computation for services, every month shall be considered to have 720 hours. No credit shall be allowed for an interruption of a continuous duration of less than two (2) hours.
- 2.6.3. The subscriber shall be credited for an interruption of two (2) continuous hours or more at the rate of 1/720th of the monthly charge for the services affected for each hour or major fraction thereof that the interruption continues.

Credit formula: Credit - (A/720) X B

A - outage time in hours

B - total monthly charge for affected service

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## 2.7. RESTORATION OF SERVICE

The use and restoration of service in emergencies shall be in accordance with part 64, Subpart D of the Federal Communications Commission's Rules and Regulations which specifies the priority system for such activities.

#### 2.8. MINIMUM SERVICE PERIOD

The minimum service period is one month (30 days).

#### 2.9. PAYMENTS AND BILLING

- 2.9.1. Charges for service are applied on a recurring basis. Service is provided and billed on a monthly (30 day) basis. The billing date is dependent on the billing cycle assigned to the Customer. Service continues to be provided until canceled by the Customer.
- 2.9.2. The Customer is responsible in all cases for the payment of all charges for services furnished to the Customer. Charges are based on actual usage, and are billed monthly in arrears.
- 2.9.3. Billing is payable upon receipt and past due thirty (30) days after issuance and posting of invoice. Bills not paid within thirty (30) days after the date of posting are subject to a 1.5 percent late payment charge for the unpaid balance.
- 2.9.4. A charge of \$25.00 will apply whenever a check or draft presented for payment of service is not accepted by the institution on which it is written.
- 2.9.5. Billing disputes should be addressed to Company's customer service organization via telephone to 800.922.4626. Customer service representatives are available twenty-four (24) hours per day, seven (7) days per week.

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#### 2.9. PAYMENTS AND BILLING, Continued

- 2.9.6. In the case of a dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled with mutual satisfaction, the Customer can take the following course of action:
  - First, the Customer may request, and the Company will perform, an in-depth A. review of the disputed amount. The undisputed portion and subsequent bills must be paid on a timely basis or the service may be subject to disconnection.
  - Second, if there is still disagreement over the disputed amount after the В. investigation and review by a manager of the Company, the Customer may appeal to the Commission. The Commission's address and telephone numbers are:

Kentucky Public Service Commission Complaint Branch 211 Sower Boulevard Frankfort, Kentucky 40601

Telephone:

502.564.3940

Toll-free:

800.772.4636

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#### 2.10. CANCELLATION BY CUSTOMER

- 2.10.1. Customer may cancel service by providing written or oral notice to Company thirty (30) days prior to cancellation, unless otherwise specified by Company.
- 2.10.2. Customer is responsible for usage charges and the payment of associated local exchange company charges, if any, while still connected to the Company's service, even if the customer utilizes services rendered after the Customers request for cancellation is made.
- 2.10.3. Any non-recoverable cost of Company expenditures shall be borne by the Customer if:
  - A. The Customer orders service requiring special facilities dedicated to the Customer's use and then cancels the order before such service begins, before completion of the minimum period or before completion of some period mutually agreed upon with the Customer for the non-recoverable portions of expenditures; or
  - B. Liabilities are incurred expressly on behalf of the Customer by Company and not fully reimbursed by installation and monthly charges.

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#### 2.11. CANCELLATION BY COMPANY

- 2.11.1. Company reserves the right to immediately discontinue furnishing the service to customers without incurring liability:
  - A. In the event of a condition determined to be hazardous to the Customer, to other customers of the utility, to the utility's equipment, the public or to employees of the utility; or
  - B. If the Company deems such refusal necessary to protect itself or third parties against fraud or to otherwise protect its personnel, agents, facilities or services without notice; or
  - C. For unlawful use of the service or use of the service for unlawful purposes; or
  - D. When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction; or
  - E. If the Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past, current or planned use of Company's services.

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# 2.11. CANCELLATION BY COMPANY, Continued

- 2.11.2. Company, upon ten (10) days written notice to the Customer, may discontinue service or cancel an application for service without incurring any liability for any of the following reasons:
  - A. Non-payment of any sum due to the Company for service for more than thirty days beyond the date of rendition of the bill for such service;
  - B. A violation of any regulations governing the service under this Tariff;
  - C. A violation of any law, rule, or regulation of any governmental authority having jurisdiction over the service; or
  - D. Company is prohibited from furnishing services by order of a court or other government authority having jurisdiction.
- 2.11.3. The discontinuance of service(s) by the Company pursuant to this section does not relieve the Customer of any obligations to pay the Company for charges due and owing for service(s) furnished up to the time of discontinuance. The remedies available to the Company set forth herein shall not be exclusive and the Company shall at all times be entitled to all the rights available to it under law or equity.
- 2.11.4. The Company may refuse to permit collect calling, calling card and third-number billing which it determines to be fraudulent and/or may limit the use of these billing options or services.

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#### 2.12. INTERCONNECTION

- 2.12.1. Service furnished by Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by Company. Any special interface of equipment or facilities necessary to achieve compatibility between the facilities of Company and other participating carriers shall be provided at the Customer's expense.
- 2.12.2. Interconnection between the facilities or services of other carriers shall be under the applicable terms and conditions of the other carriers' tariffs. The Customer is responsible for taking all necessary legal steps for interconnecting Customer-provided terminal equipment or communications equipment with Company's facilities. The Customer shall secure all licenses, permits, rights-of-way and other such arrangements necessary for interconnection.

#### 2.13. DEPOSITS AND ADVANCED PAYMENTS

The Company does not require a deposit or advanced payment from the Customer.

#### **2.14.** TAXES

The Customer is responsible for payment of all federal, state and local taxes, franchise, excise and other fees applicable to the Services, including, but not limited to: sales, use, excise, franchise, access, universal service, 911 services and handicapped services.

#### 2.15. FULL FORCE AND EFFECT

Should any provision or portion of this tariff be held by a court or administrative agency of competent jurisdiction to be illegal, invalid or unenforceable, the remaining provisions of this tariff will remain in full force and effect.

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#### **SECTION 3 - DESCRIPTION OF SERVICE**

## 3.1. TIMING OF CALLS

- 3.1.1. The Customer's intrastate usage charge is based on the actual usage of Company's service. Usage begins when the receiver of the called number is answered. The moment of the called party's answer is determined by hardware supervision in which the local telephone company sends a signal to the underlying carrier's switch or the software utilizing audio tone detection. The timing of the call occurs when the called party answers and terminated when either party hangs up.
- 3.1.2. The minimum call duration for billing purposes for all calls depends on the type of service subscribed to and the term of the Customer's contract with the Company.
- 3.1.3. Any portion of an applicable increment, after the appropriate minimum time for the call, will be rounded upward to the next increment. Calls less than the minimum length will be rounded to the minimum length.
- 3.1.4. There is no billing for incomplete calls.

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Issued By:

William A. Capraro, Jr. CIMCO Communications, Inc.

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Oakbrook Terrace, Illinois 60181

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#### **SECTION 3 - DESCRIPTION OF SERVICE**

# 3.2. CIMCO COMMUNICATIONS, INC. TELECOMMUNICATIONS SERVICES

- 3.2.1. The rate for Company's service is based on the following factors:
  - A. The monthly calling volume; and
  - B. The duration of the call; and
  - B. The type of service subscribed to; and
  - C. The term of the Customer's contract with the Company.
- 3.2.2. **Company** offers switched and dedicated access service, offering users outbound "1 Plus" and inbound, "800" long distance telecommunications services from points originating and terminating in the State of Kentucky.
- 3.2.3. SDN Calling Card Service permits the Customer to charge the principal presubscribed location for a call while the Customer is away from the principal location, using AT&T as the underlying Carrier. The Customer may place calls from any touch-tone phone in the U.S. by dialing a toll free "800" number and entering a personal identification code, followed by the desired telephone number. SDN calling Card Services are billed at the Company's rates and appear on the Customer's monthly long distance bill. SDN Calling Card rates are billed in increments of 30 seconds and 6 seconds with a 30 second minimum.
- 3.2.3. Advantage Calling Card Service permits the Customer to charge the principal presubscribed location for a call while the Customer is away from the principal location, using Qwest Communications as the underlying carrier. The Customer may place calls from any touch-tone phone in the U.S. by dialing a toll free "800" number and entering a personal identification code, followed by the desired telephone number. Advantage Calling Card Services are billed at the Company's rates and appear on the Customer's monthly long distance bill. Advantage Calling Card rates are billed in increments of 30 seconds and six seconds with a 30 second minimum.

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# **SECTION 3 - DESCRIPTION OF SERVICE**

3.2.4 **Solution Calling Card Service** permits the Customer to charge the principal presubscribed location for a call while the Customer is away from the principal location, using Global Crossing as the underlying carrier. The Customer may place calls from any touch-tone phone in the U.S. by dialing a toll free "800" number and entering a personal identification code, followed by the desired telephone number. Solution Calling Card Services are billed at the Company's rates and appear on the Customer's monthly long distance bill. Solution Calling Card rates are billed in increments of 30 seconds and six seconds, with a 30 second minimum.

#### 3.3. PROMOTIONS

The Company may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion or all processing fees or installation fees for winners of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time, the Company may waive all processing fees for a Customer. The Company will notify the Commission regarding specific promotions and contests.

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#### **SECTION 4 - RATES**

#### 4.1. SERVICE CHARGES

Monthly service charges per account are based on the following schedules:

## 4.1.1. Switched Access Service

There is a recurring monthly fee of \$10.00 for switched access service, which includes pre-subscription to one or more outbound line(s), one (1) 800 line and use of calling cards. There is a recurring monthly charge of \$5.00 for each additional 800 line. Rates for customers who subscribe to the Company's services on a month-to-month basis are billed in one (1) minute increments. Rates for customers who subscribe to the Company's services for 12 month, 24 month and 36 month terms are billed in six (6) second increments.

#### A. Month to Month Term

Option	Monthly Calling Volume	1 Plus Service Rate Per Minute	800 Service Rate Per Minute
A	\$0 - \$700	\$0.250	\$0.250
В	\$700 - \$2,000	\$0.250	\$0.250
С	\$2,000 - \$5,000	\$0.250	\$0.250
D	\$5,000+	\$0.250	\$0.250

#### B. 12 Month Term

Option	Monthly Calling Volume	1 Plus Service 6 Second Rate	800 Service 6 Second Rate
A	\$0 - \$700	\$0.0150	\$0.0150
В	\$700 - \$2,000	\$0.0084	\$0.0084
С	\$2,000 - \$5,000	\$0.0081	\$0.0081
D	\$5,000+	\$0.0078	\$0.0078

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# **SECTION 4 - RATES**

# 4.1. SERVICE CHARGES, Continued

# 4.1.1. Switched Access Service, Continued

# C. 24 Month Term

Option	Monthly Calling Volume	1 Plus Service 6 Second Rate	800 Service 6 Second Rate
A	\$0 - \$700	\$0.0140	\$0.0140
В	\$700 - \$2,000	\$0.0075	\$0.0075
С	\$2,000 - \$5,000	\$0.0071	\$0.0071
D	\$5,000+	\$0.0068	\$0.0068

# D. 36 Month Term

Option	Monthly Calling Volume	1 Plus Service 6 Second Rate	800 Service 6 Second Rate
A	\$0 - \$700	\$0.0120	\$0.0120
В	\$700 - \$2,000	\$0.0069	\$0.0069
C	\$2,000 - \$5,000	\$0.0066	\$0.0066
D	\$5,000+	\$0.0063	\$0.0063
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# **SECTION 4 - RATES, Continued**

#### 4.1. SERVICE CHARGES, Continued

#### 4.1.2. **Dedicated Access Service**

There is a recurring monthly fee of \$10.00 for dedicated access service, which includes pre-subscription to one or more outbound line(s), one (1) 800 line and use of calling cards. There is a recurring monthly charge of \$5.00 for each additional 800 line. Rates for customers who subscribe to the Company's services on a month-tomonth basis are billed in one (1) minute increments. Rates for customers who subscribe to the Company's services for 12 month, 24 month and 36 month terms are billed in six (6) second increments.

#### Month to Month Term A.

Option	Monthly Calling Volume	1 Plus Service Rate Per Minute	800 Service Rate Per Minute
Е	\$0 - \$700	\$0.250	\$0.250
F	\$700 - \$2,000	\$0.250	\$0.250
G	\$2,000 - \$5,000	\$0.250	\$0.250
Н	\$5,000+	\$0.250	\$0.250

#### B 12 Month Term

Option	Monthly Calling Volume	1 Plus Service 6 Second Rate	800 Service 6 Second Rate
E	\$0 - \$700	\$0.0130	\$0.0130
F	\$700 - \$2,000	\$0.0070	\$0.0070
G	\$2,000 - \$5,000	\$0.0067	\$0.0067
Н	\$5,000+	\$0.0064	\$0.0064

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# **SECTION 4 - RATES, Continued**

# 4.1. SERVICE CHARGES, Continued

# 4.1.2. **Dedicated Access Service**, Continued

C. 24 Month Term

Option	Monthly Calling Volume	1 Plus Service 6 Second Rate	800 Service 6 Second Rate
Е	\$0 - \$700	\$0.0120	\$0.0120
F	\$700 - \$2,000	\$0.0060	\$0.0060
G	\$2,000 - \$5,000	\$0.0057	\$0.0057
Н	\$5,000+	\$0.0054	\$0.0054

#### D. 36 Month Term

Option	Monthly Calling Volume	1 Plus Service 6 Second Rate	800 Service 6 Second Rate
Е	\$0 - \$700	\$0.0100	\$0.0100
F	\$700 - \$2,000	\$0.0055	\$0.0055
G _	\$2,000 - \$5,000	\$0.0052	\$0.0052
Н	\$5,000+	\$0.0049	\$0.0049

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## **SECTION 4 - RATES, Continued**

# 4.1. SERVICE CHARGES, Continued

# 4.1.3. SDN Calling Card Service

Per-call Surcharge:

\$0.4500

Initial 30 Seconds:

\$0.1500

Add'l 6 Seconds:

\$0.0300

# 4.1.4. Advantage Calling Card Service

Per-call Surcharge:

\$0.2500

Initial 30 Seconds:

\$0.1150

Add'l 6 Seconds

\$0.0230

# 4.1.5. Solution Calling Card Service

Per-call Surcharge:

\$0.0000

Initial 30 Seconds:

\$0.1250

Add'1 6 Seconds:

\$0.0250

#### 4.1.6. **Returned Check Charge**

\$25.00

## 4.2. INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a Service not offered under this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis. ICB contracts will be filed with the Commission.

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18W100 22nd Street, Suite 109 Oakbrook Terrace, IL 60181 www.cimco.net

#### **Remittance Section** Statement Date: 11/1/2002 Account Number: 00005038 Invoice Number: 154364 11/15/2002 Due: TOTAL AMOUNT DUE: \$737.25 Amount Enclosed: Please make checks payable to CIMCO Communications, Inc.

Check here for change of name or address (see reverse for details)

Remit to: CIMCO Communications, Inc. P.O.Box 95900 Chicago, IL 60694

#### 01600005038000007372500

Invoice Information	
Statement Date:	11/1/2002
Billing Period	October, 2002
Invoice Number	154364
Customer Account Number:	00005038
Due:	11/15/2002

# **Balance Forward Information**

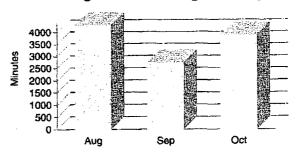
Balance Forward Payments	\$639.57 (\$639.57)
Adjustments Late Charges	\$0.00 \$0.00
Total Balance Forward	<u>\$0.00</u>

Current Charges	
Local, Long Distance, and	
Calling Card Charges	\$519.10
Data Service Charges	\$0.00
Internet Charges	\$0.00
Account Services	\$15.00
Regulatory Fees, Taxes & Surcharges	\$203.15
Total Current Charges	<u>\$737.25</u>
Total Balance Forward	\$0.00
Total Amount Due	<u>\$737.25</u>

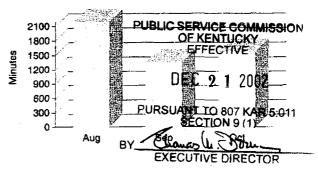
# **World Class Management Information Tools**

The Internet-accessible billing system available to you from CIMCO is one of the most state-of-the-art customer relationship management software billing systems in the industry. Developed internally by the people in our Information Technology Services group, the system was crafted to customer specifications. The ITS development group comprises seven percent of CIMCO's entire workforce and all are Microsoft Certified Professionals. CIMCO is absolutely committed to developing management information tools to help you in your job.

# Long Distance Usage History



#### Local Usage History



@ Questions? Call 1-877-NEW-BILL (1-877-639-2455) or Connect to CIMCO Customer Service - Call 1-800-92-CIMCO

# **Service Summary Report**

# <u>Internet</u>

\$0.000	-
\$0.000	
\$0.0000	
\$0.0000	
\$0.0000	
\$0.0000	
\$15.0000	
\$203.1500	
	\$0.0000 \$0.0000 \$0.0000 \$0.0000 \$15.0000

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PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

# **Service Summary Report**

# Local

Usage		
Local	\$0.0000	
Local Plus.	- \$0.0000	
Extended Community Calling	\$0.0000	
interzone		
Illinois Band A		
Illinois Band B	\$19.5600	
Illinois Band C	\$37.9200	
Intralate/intrastate	\$0.0225	
Intralata/Interstate.	\$0.3380	
Local 800	\$0.0000	
Directory Assistance.	\$0.000	
Convenience Calls.	\$0.0000	
Miscellaneous Charges	\$0.0000	
Line Charges.	\$157.5300	
-	\$235.7005	
Total Local Service		
Long Distance		
20119	•	
Usage	4	
Intralata	\$0.0000	
Intralata 800.	\$7.1040	
intrastate Outbound.	\$9.5810	
Intrestate 800	******	
Interstate Outbound	\$126.3775	
Interstate 800.	\$94.0105	
international	\$27.0043	
International 800	\$14.9430	
Teleconferencing	\$0.0000	
Directory Assistance	\$2.8500	
Miscellaneous Charges	\$0.0000	
Total Long Distance Service	\$283.4043	
Total Long Distance Service		-
Calling Card		
	· .	
Usage	•	
Domestic	\$0.0000	
International	\$0.000	
Feature Charges	\$0.0000	
Miscellaneous Charges	\$0.0000	
Total Calling Cards	\$0.0000	
<u>Data</u>		
Frame Relay	\$0.0000	
Private Line	PUBLICOSERVICE COMMISSION	
Equipment	\$0.000F KENTUCKY \$0.0000 EFFECTIVE	
Miscellaneous Charges		
Total Data	=====================================	
	DEC % 1 2002	

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# **Detail of Payments and Adjustments Report**

Date .	Transaction Type		Amount
0/17/2002	PAYMENT - LOCKBOX		20 (\$6\(\frac{1}{2}\text{9}\).5700)
	Total Payments And Adjustments	HOE CO	2 X 1
		0 OF F∓ FF	DEIC VANT I



Invoice Number:
Account Number:

154364

Invoice Date: 01-Nov-02

00005038

Regulatory Fees, Taxes and Surcharges Sur	mary Report	i ·	N Q		=======================================
Detail of Fees, Taxes and Surcharge	<u> </u>			02	RR 55
Federal	\$52.3100		<b>9</b> 5€	200	SE BO
State	\$44.0800		©∑É	-	2 N C C C C C C C C C C C C C C C C C C
County	\$2.8300	,	<u>5</u> 20	8	02/Y
City	\$23.5900		SERVIC OF KEI EFFE	ပ	
Federal Access Reform Charges	\$38.2500		<b>20</b> C	E	AN 313
Emergency 911 Services	\$4.0000		ပ္	ليها	S /-3!!!
End User Common Line(EUCL)	\$38.0900		<u> </u>		g V
Total Regulatory Fees, Taxes and Surcharges	\$203.1500		۵		84



Invoice Number:

154364

Invoice Date:

01-Nov-02

Account Number: 0000

00005038